

## MADE.com Timber Sourcing Policy

### Introduction

As a furniture retailer, many of our products are crafted from wood. It's a strong, natural material used to make a wide variety of products, from kitchen utensils through to sideboards. As part of our ongoing journey towards becoming a more responsible retailer, we're committed to making our timber sourcing more sustainable and transparent. That's why we're working hard to ensure that our wood comes from traceable and responsibly managed forests.

This policy applies to all suppliers that we work with.

#### MADE's Commitment

We commit to tracing our timber back to source, selecting well managed sources, as well as using recycled wood where possible.

We commit to supporting our partner suppliers so they can meet our requirements wherever possible, but also reserve the right to terminate business and cancel orders from a supplier who has been found to be in breach of any of the MADE Responsibility Policies.

#### MADE's Requirements of Suppliers

We require our suppliers to take responsibility for understanding, implementing and monitoring this MADE Timber Sourcing Policy and all other MADE Responsibility Policies throughout their own supply chains and business operations.

We require our suppliers, as trusted partners, to do the right thing and alert us to breaches of policies in their supply chain, alongside their intended remediation plans. Such transparent disclosures will allow us to support our suppliers in tackling any issues in their supply chain and to put in place any necessary improvement and remediation measures.

If suppliers have questions regarding any of the MADE Responsibility Policies, they should contact the MADE Sustainability Team.

### Timber Sourcing Policy

We require our suppliers to ensure that any timber and timber-based products do not come from illegal sources. In addition, suppliers should ensure that timber does not originate from controversial or high-risk sources, or from any ancient or endangered forests.

Controversial sources include: timber obtained in violation of traditional and civil rights; forests where high conservation values are threatened; and forests being converted to plantations or non-forest use.

We encourage our suppliers to use timber from responsibly managed forests that promote forest sustainability.

We require our suppliers to adhere to all relevant national and international legislation relating to forest management and timber trade, including but not limited to: the UK/EU Timber Regulation, Forest Law Enforcement, Governance and Trade (FLEGT) and VRIKSH licensing systems,

Convention of International Trade in Endangered Species (CITES) and any relevant EU and UN sanctions on timber exports.

### Due Diligence and Traceability Requirements

All new suppliers and factories sourcing timber-based products will be required to complete an in-depth assessment ahead of set-up, which will be reviewed against separate assessment criteria for any significant risks or malpractice.

We require our suppliers to engage with our timber traceability processes and procedures in order to verify their supply chains and provide supporting documents for due diligence and verification purposes.

We require our suppliers to update us with **any** changes to their verified supply base ahead of making those changes. Non-disclosure of changes to their supply chain is considered to be non-compliant with this policy.