

## MADE.com Animal Welfare Policy

### Introduction

We care about the welfare of animals. It's of utmost importance to us that all animal-derived materials used in our products (like leather, feathers and wool) come from farms where animals are treated ethically and responsibly.

This policy applies to all suppliers that we work with.

#### MADE's Commitment

We have zero tolerance for animal cruelty in our supply chain.

We have committed to phasing out any products containing silk, mohair and cashmere.

We commit to supporting our partner suppliers so they can meet our requirements wherever possible, but also reserve the right to terminate business and cancel orders from a supplier who has been found to be in breach of any of the MADE Responsibility Policies.

#### MADE's Requirements of Suppliers

We require our suppliers to take responsibility for understanding, implementing and monitoring this MADE Animal Welfare Policy and all other MADE Responsibility Policies throughout their own supply chains and business operations.

We require our suppliers, as our trusted partners, to do the right thing and alert us to breaches of policies in their supply chain, alongside their intended remediation plans. Such transparent disclosure of issues will allow us to support suppliers in tackling any issues in their supply chain and to put in place any necessary improvement and remediation measures.

If suppliers have questions regarding any of the MADE Responsibility Policies, they should contact the MADE Sustainability Team.

### Animal Welfare Policy

We firmly believe that no animals should be slaughtered specifically for our products. If suppliers use any animal-derived materials in our products, they must be by-products of other industries.

Our suppliers must support the Farm Animal Welfare Committee's (FAWC) Five Freedoms and ensure that animal-derived products come from responsible farms with good husbandry practices and where the Five Freedoms are met:

1. *Freedom from hunger and thirst:* by ready access to fresh water and a diet to maintain full health and vigour.
2. *Freedom from discomfort:* by providing an appropriate environment including shelter and a comfortable resting area.
3. *Freedom from pain, injury or disease:* by prevention through rapid diagnosis and treatment.
4. *Freedom to express normal behaviour:* by providing sufficient space, proper facilities and company of the animal's own kind.

5. *Freedom from fear and distress*: by ensuring conditions and treatment which avoid mental suffering.

### Banned animal-derived products

Our suppliers must not use any of these materials in any of our products at any time:

Materials obtained from endangered species

- We will not accept skin or hair from exotic species (such as snake, crocodile, ostrich) or shell, bone or horn in any products.
- We will not accept any animal listed as endangered by CITES (Convention of International Trade in Endangered Species) or the IUCN (Conservation of Nature).

Materials obtained from cruel practices

- We will not accept real fur in any products. "Faux fur" should be labelled as synthetic and be traceable via invoice to show that it is made from synthetic materials.
- We will not accept silk, angora, mohair, cashmere, and alpaca wool.
- We will not accept leather from fetal or newborn lambs such as karakul.

### Traceability Requirements

Traceability is a core element of our sustainability programme.

We require the name of the species of the animal and the country of origin for all animal-derived products, including but not limited to: feather and down, wool and leather. Our suppliers are required to have traceable supply chains, in particular for leather.

We do not accept wool from any farms that use mulesing practices.

We encourage our suppliers to use recycled materials over newly derived animal products. We require third-party certification for any recycled materials to verify their origin.